

FROM THE KITCHEN OF: Janet Gann

Millard Oakley Public Library, Livingston, TN

RECIPE: Finding tech support on the cheap

"If the library is not fortunate enough to be able to afford a tech person full time, become good friends with your regional tech person and the hierarchy to get to them at a moment's notice. But pretty much have someone who is knowledgeable go in there and protect all of your computers to the point that there's nothing you couldn't personally screw up that somebody can't fix. I'm not adventurous with a computer but I am not scared stiff of them either. Years ago my husband told me that there was nothing I could do to the computer that he couldn't fix. There is hope. Somebody can resurrect something that has been temporarily lost. Don't be afraid to try."

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Tell us your story!

Take a moment to get in touch and tell us how you maintain public computers in your library.

maintainit@techsoup.org

Remember what may be
“that’s nothing” to you may be an
“aha!” to someone else!

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Learn from the experiences of others!

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